

11 February 2025



Our reference: 1-12269521380

Your reference: SA30328

Stuart Anderson MP
House of Commons
LONDON
SW1A 0AA

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Dear Mr Anderson

Thank you for your recent communication regarding the removal of the postbox outside the former Plough Inn in Wall under Heywood in your constituency. I apologise for any inconvenience this has caused.

I have been in contact with the local Collections Customer Operations Manager, who confirmed that the postbox was stolen. Plans were initially underway to install a replacement at the original location; however, this was not possible as the previous site was on privately owned land, and Royal Mail policy now prohibits the installation of new postboxes on private property.

As a result, arrangements are now being made to install the new postbox approximately 90m away, at the junction of Ludlow Road and Darby Lane. I must make you aware that, Royal Mail will endeavour to install the postbox within 12 - 16 weeks, the work may involve excavation of the ground and we must ensure compliance with the Streetworks Act of 1991 and Construction (Design and Management) Regulations 2015. Royal Mail has no authority to influence third party response times. I will of course keep you updated.

If any of your constituents have concerns about mail they posted in this postbox at the time, they are encouraged to contact our Customer Experience team on 03457 740 740 for further assistance.

I hope this reply is helpful and if I can be of any further assistance, please do not hesitate to contact me.

Yours sincerely

Michael Hogg
Senior Public Affairs Manager